Quorum = 8

Agenda

Dallas Area Rapid Transit
COMMITTEE-OF-THE-WHOLE
Tuesday, August 25, 2026, 2:00 P.M. – Board Room
1401 Pacific Ave., Dallas, Texas 75202

General Items:

1. This item will be discussed at the Board of Directors' meeting only.
2. Approval of Minutes: August 11, 2026
3. Items of Interest
4. Public Comments – Agenda Item Specific
5. This item will be discussed at the Board of Directors' meeting only.
6. This item will be discussed at the Board of Directors' meeting only.

Consent Items: 7 through 12 will be discussed at the Board of Directors' meeting only.

Individual Items:

Development & Innovation:

13. *Briefing to Recap the FIFA World Cup 2026 Events
(Presenters: Patrick J. Kennedy/Trenise Winters)
[10 minutes – presentation; 5 minutes – Q&A]
14. *Briefing on 2026 Customer Satisfaction Survey
(Presenters: Gary Slagel/Jeamy Molina)
[20 minutes – presentation; 20 minutes – Q&A]
15. *Briefing on GoLink 2.0 Task Force and Future Considerations
(Presenters: Patrick J. Kennedy/Trenise Winters)
[30 minutes – presentation; 30 minutes – Q&A]

Administration:

16. This item will be discussed at the Board of Directors' meeting only.
17. +Election of a Trial Board Hearing Official to Fill a Vacancy for an Unexpired Term ending September 30, 2028 (Presenters: Gary Slagel/Jesse Salazar)
[5 minutes – presentation; 5 minutes – Q&A]
18. This item will be discussed at the Board of Directors' meeting only.
19. This item will be discussed at the Board of Directors' meeting only.
20. *Discussion of Fiscal Year 2027 Annual Budget and 20-Year Financial Plan
(Presenters: Gary Slagel/Jamie Adelman)
[30 minutes – presentation; 30 minutes – Q&A]

Agenda

Other Items:

21. This item will be discussed at the Board of Directors' meeting only.
22. This item will be discussed at the Board of Directors' meeting only.
23. Adjournment

**** indicates a Briefing Item Only***
+ indicates a Same-Date Item that has not previously been presented to the Board.

The Dallas Area Rapid Transit Committee-of-the-Whole may go into Closed Session under the Texas Open Meetings Act, Section 551.071, Consultation with Attorney, for any legal issues, under Section 551.072, Deliberation Regarding Real Property for real estate issues, under Section 551.074 for Personnel matters, or under Section 551.076 or 551.089 for deliberation regarding deployment or implementation of security personnel or devices arising or regarding any item listed on this Agenda. This facility is wheelchair accessible. For accommodations for the hearing impaired, sign interpretation is available. Please contact Community Engagement at 214-749-2721, 48 hours in advance.

MINUTES
DALLAS AREA RAPID TRANSIT
COMMITTEE-OF-THE-WHOLE
Tuesday, August 11, 2026

The Dallas Area Rapid Transit **Committee-of-the-Whole** meeting convened on **Tuesday, August 11, 2026, at 4:08 p.m.,** at DART Headquarters, 1401 Pacific Avenue, Dallas, Texas, with Chair Bryant presiding.

These minutes provide a brief overview and are not a transcript. For complete details, please visit the following link: DART.org/about/public-access-information/board-meetings-information.

City of Dallas

Randall B. Bryant– **Board Chair**

Carmen Garcia – **Secretary**

Patrick J. Kennedy

Roy C. Lopez

Maureen Milligan

Maurice A. West

Michele Wong Krause

City of Garland

Jeff Bass

City of Irving

Rick H. Stopfer

City of Plano

Anthony Ricciardelli

Cities of Carrollton and Irving

Doug S. Hrbacek

Cities of Cockrell Hill and Dallas

Enrique A. MacGregor

Cities of Farmers Branch and Plano

M. Nathan Barbera

Cities of Garland, Rowlett, and Glenn Heights

Mark C. Enoch – **Assistant Secretary**

Cities of Richardson and University Park; Towns of Addison and Highland Park

Gary A. Slagel

Rick H. Stopfer was absent.

General Items

1. **This item will be discussed at the Board of Directors' meeting only.**

2. **Approval of Minutes: July 14, 2026**

   Director Slagel made a motion to adopt the July 14, 2026, Committee-of-the-Whole meeting Minutes as written.

   Secretary Garcia seconded, and the Minutes were adopted as written.

3. **Items of Interest**

   Items of Interest were provided.

4. **Public Comments – Agenda Item Specific**

   No public comments.

Consent Item(s): 6-10

Director Ricciardelli requested Item 5, Approval of Contract for Enterprise Firewall Hardware and Licensing, be moved to Individual Items. Chair Bryant agreed, then called the question on the remaining Consent Items.

Director West made a motion to approve Consent items 6 through 10.

Administration:

6. **Approval to Exercise Options for Bonfire Sourcing Platform**

   Moved to approve this draft resolution to the Board of Directors, stating that the Interim President & Chief Executive Officer or his designee is authorized to execute a contract modification for the Bonfire Sourcing Platform [Contract No. C-2096347-01] with Euna Solutions, Inc., to:

   Section 1: **Exercise two one-year options.**

   Section 2: **Increase the not-to-exceed amount by $275,000, for a new total authorized amount not to exceed $412,500.**

7. **Approval of Contract for Oracle Database Management System Maintenance**

   Moved to approve this draft resolution to the Board of Directors, stating that the Interim President & Chief Executive Officer or his designee is authorized to award a two-year contract to Mythics, Inc., for Oracle Database Management System maintenance [Contract No. C-2098129-01], for a total authorized amount not to exceed $1,252,576.

8. **Approval of DART Board Policy II.04, Investment Policy, and Fiscal Year 2027 Investment Strategy**

   Moved to approve this draft resolution to the Board of Directors, stating that:

   Section 1: **DART Board Policy II.04, Investment Policy, has been reviewed and is approved as shown in Exhibit 1 to this Resolution.**

   Section 2: **Fiscal Year 2027 Investment Strategy, as shown in Exhibit 2 to this Resolution, is approved and shall become effective as of the date of this Resolution.**

Development & Innovation:

9. **Approval of Contract Modification for Uniform Rental Services for DART Maintenance Employees**

Moved to approve this draft resolution to the Board of Directors, stating that the Interim President & Chief Executive Officer or his designee is authorized to execute a contract modification for uniform rental services for DART maintenance employees with Cintas Corporation [Contract No. 2077900-01], to:

Section 1: Add flame-resistant (FR) rated personal protective uniforms and equipment.

Section 2: Increase the not-to-exceed amount by $630,000, for a new total authorized amount not to exceed $2,421,140.

10. **Approval of Contract for Light Rail Vehicle Axle Journal Bearing Removal and Installation**

Moved to approve this draft resolution to the Board of Directors, stating that the Interim President & Chief Executive Officer or his designee is authorized to award a two-year contract to Penn Machine Company, LLC [C-2096569-01], for Light Rail Vehicle Axle Journal Bearing Removal and Installation, for a total authorized amount not to exceed $2,230,152.

Director Bass seconded, and the items were adopted unanimously.

Consent Item(s) moved the Individual Consideration: 5

Directors Ricciardelli and Lopez recused themselves from Item 5 at 4:12 p.m.

5. **Approval of Contract for Enterprise Firewall Hardware and Licensing**

Assistant Secretary Enoch entered the meeting at 4:12 p.m.

Dr. Julius Smith, Vice President/Chief Information Officer, briefed the committee.

Director Hrbacek entered the meeting at 4:13 p.m.

Director Milligan entered the meeting at 4:14 p.m.

After the discussion, Director Slagel moved to approve this draft resolution to the Board of Directors, stating that the Interim President & Chief Executive Officer or his designee is authorized to award a three-year contract to CDW Government, LLC, for Palo Alto enterprise firewall hardware and licensing, for a total authorized amount not to exceed $4,859,039.

Assistant Secretary Enoch seconded, and the item was adopted unanimously.

Directors Ricciardelli and Lopez returned to the meeting at 4:17 p.m.

Individual Items: 11-17

Administration:

11. **This item will be discussed at the Board of Directors' meeting only.**

12. **Approval to Distribute Proposed Fiscal Year 2027 Annual Budget and 20-Year Financial Plan to Service Area Cities for Review**

Senanu Adadevoh, Assistant Vice President, Financial Planning & Analyst, briefed the committee.

After the discussion, Director Slagel moved to approve this draft resolution to the Board of Directors, stating that the Interim President & Chief Executive Officer or his designee is

authorized to distribute the proposed Fiscal Year 2027 Annual Budget and 20-Year Financial Plan to the governing bodies of the municipalities within the DART Service Area for their review.

Assistant Secretary Enoch seconded, and the item was adopted, with Director Hrbacek opposing.

Director Ricciardelli moved to amend the main motion to allow the budget to include Customer Service as a separate department.

After discussing with Chair Bryant, Director Ricciardelli withdrew his amended motion.

13. Approval of Fiscal Year 2027 Goals and Performance Measures for Board Administrator

Jesse Salazar, Board Administrator, briefed the committee.

Director Kennedy entered the meeting at 4:54 p.m.

After the discussion, Director West moved to approve this draft resolution to the Board of Directors, stating that:

Section 1: **The FY 2027 goals and performance measures for Jesse Salazar, Board Administrator, included as Exhibit 1 to this Resolution, are hereby adopted and are to be used in evaluating Mr. Salazar's performance for FY 2027.**

Section 2: **Mr. Salazar has acknowledged receiving and has stated his agreement with the FY 2027 goals and performance measures, as shown as Exhibit 1 to this Resolution.**

Director Bass seconded, and the item was adopted unanimously.

14. Approval of Fiscal Year 2027 Goals and Performance Measures for General Counsel

Gene Gamez, General Counsel, briefed the committee.

After the discussion, Director Wong Krause moved to approve this draft resolution to the Board of Directors, stating that:

Section 1: **The Fiscal Year (FY) 2027 goals and performance metrics for Gene Gamez, General Counsel, included as Exhibit 1 to this Resolution, are hereby adopted and approved for the use in evaluating Mr. Gamez's performance for FY 2027.**

Section 2: **Mr. Gamez has acknowledged receiving and has stated his agreement with the FY 2027 goals and performance measures, as shown as Exhibit 1 to this Resolution.**

Director West seconded, and the item was adopted unanimously.

Development & Innovation:

15. +Approval of Contract Modification for Armed Security Guard Services

Charles Cato, Chief of Police/Emergency Management, briefed the committee.

After the discussion, Director Slagel moved to approve this draft resolution to the Board of Directors, stating that the Interim President & Chief Executive Officer or his designee is authorized to execute a contract modification with Metropolitan Security Services, Inc., dba Walden Security, for armed security guard services for DART administrative and operating facilities, passenger stations, and revenue agents and cleaners [Contract No. C-2063659-01] to:

Section 1: **Extend the performance period by one year to August 31, 2027.**

Section 2: **Increase the not-to-exceed amount by $8,500,000, for a new total authorized amount not to exceed $ 40,562,884.**

Director West seconded, and the item was adopted unanimously.

16. **Approval of Contract Modification for Milestone 8 and the Term of Contract for the Design-Build Services for the Silver Line Regional Rail Project**

Trey Walker, Interim Chief Development Officer, briefed the committee.

After the discussion, Director MacGregor moved to approve this draft resolution to the Board of Directors, stating that the Interim President & Chief Executive Officer or his designee is authorized to execute a contract modification for design-build services with Archer Western Herzog 4.0, Joint Venture, (AWH) [Contract No. C-2033270-01] for the Silver Line Regional Rail Project to change the terms and date for "Milestone 8 Final Acceptance" from August 31, 2026, to December 31, 2026, and change the contract expiration date from August 31, 2026, to February 27, 2027, with no additional cost to the contract and no increase to the Board-authorized amount not to exceed $1,560,737,685. Director Slagel seconded, and the item was adopted unanimously.

17. ***Briefing on Current Transit-Oriented Development Projects and Other Economic Development Matters**

Caitlin Holland, Vice President, Real Estate and Economic Development, briefed the committee.

Other Items

18. **This item will be discussed at the Board of Directors' meeting only.**

19. **This item will be discussed at the Board of Directors' meeting only.**

20. **Adjournment**

There being no further business to discuss, the meeting adjourned at 6:07 p.m.

Briana Campbell

Briana Campbell,
Secretary of the Board

/bc

Agenda Report

DATE: **August 25, 2026**

SUBJECT: **Briefing to Recap the FIFA World Cup 2026 Events**

RECOMMENDATION

This is a briefing item. No action is required at this time.

BUSINESS PURPOSE

- This briefing will assist DART in achieving Agency Strategic Goal 3: Quality Service - Deliver a quality customer experience defined by strong rider advocacy and built on professional pride and continuous improvement; and Strategic Goal 4: Seamless Mobility - Integrate mobility options to create a seamless travel experience defined by frequency and reliability that positions DART as first in mind.
- This briefing will highlight the success of DART's FIFA operations, which collectively ensured seamless mobility and delivered a quality service.
- DART successfully provided enhanced service and operations for the 39-day FIFA World Cup tournament in North Texas. The global tournament created a high-visibility – and high expectation – moment for DART.
- The agency responded with a coordinated effort, resulting in 35.8% ridership growth on Trinity Railway Express (TRE), 27.2% ridership growth on the Orange Line, 530 employee ambassadors, more than 700 new pieces of wayfinding signage, and zero serious operational issues during the events.

Agenda Report

DATE: **August 25, 2026**

SUBJECT: **Briefing on 2026 Customer Satisfaction Survey**

RECOMMENDATION

This is a briefing item only. No action is required at this time.

BUSINESS PURPOSE

- DART conducted our annual customer satisfaction survey between March 16 and April 30, 2026. The survey, conducted by DART's Marketing Agency of Record, Strategar, with data collection from Consumer and Market Insights (CMI), included 6,136 qualified responses gathered in person onboard bus, light rail and Silver Line, online via the GoPass app, as well as on DART.org. Data was carefully weighted by age, income, and ethnicity to ensure representativeness.
- This year's survey produced the strongest post-pandemic results on all three principal system-level outcomes (Overall Satisfaction, Likelihood to Continue to Ride and Net Promoter Score). Improvement was broad-based across demographic groups, ridership modes, and rider types; this means that our gains are reflected system wide rather than concentrated to any single segment.
- In 2026 overall satisfaction has increased nearly 5 points and sits at 74.9%; this is up from last year's 70% where DART had actually seen a decrease from 2024's 72% overall satisfaction.
- DART also continued to see gains for the Net Promoter Score (NPS). In 2026, DART's score increased more than 10 points and now sits at 33.7. Putting this into further context, DART had a negative NPS in 2022 at negative 16; since then, we have continued to see increases year over year—rising more than 50 points in less than 4 years. The average NPS score according to data available on the transit app is between 20 and 25; DART's score of 33.7 places the Agency above the national transit average.
- This briefing will assist in achieving Agency Strategic Goal 3: Quality Service - Deliver a quality customer experience defined by strong rider advocacy and built on professional pride and continuous improvement.

Agenda Report

DATE: **August 25, 2026**

SUBJECT: **Briefing on GoLink 2.0 Task Force and Future Considerations**

RECOMMENDATION

This is a briefing. No action is required at this time.

BUSINESS PURPOSE

- This briefing will assist DART in achieving Agency Strategic Goal 3: Quality Service - Deliver a quality customer experience defined by strong rider advocacy and built on professional pride and continuous improvement; and Strategic Goal 4: Seamless Mobility - Integrate mobility options to create a seamless travel experience defined by frequency and reliability that positions DART as first in mind.
- The purpose of this item is to brief the Committee of the Whole on the status of the GoLink 2.0 Task Force and the work completed to date.
- The briefing will include:
  - Key findings from the assessment and stakeholder engagement,
  - High-level recommendations for the future of DART's on-demand mobility program,
  - Future considerations and executive review, and
  - Anticipated next steps, including implementation planning, pending direction from DART's new President & Chief Executive Officer.

Agenda Report

Committee-of-the-Whole ☒
Board Meeting ☒

Voting Requirements:
Majority

DATE: **August 25, 2026**

SUBJECT: **Election of a Trial Board Hearing Official to Fill a Vacancy for an Unexpired Term ending September 30, 2028**

BOARD ACTION

Approval of a resolution codifying the election of a Trial Board Hearing Official to fill a vacancy for the unexpired term of October 1, 2025, through September 30, 2028.

PURPOSE

- The DART Hourly Employment Manual (HEM) outlines the process to be followed for hourly employee grievances and provides procedures for the election of DART Trial Board Hearing Officials by the DART Board.
- The Trial Board is the final step in the hourly employee grievance process. Employees may file an appeal at the third step of the grievance process to the Secretary of the Trial Board.
- Appeals must be filed in a timely manner and in accordance with the procedures outlined in the HEM and must meet all applicable HEM requirements.
- Election of these Trial Board Hearing Officials will help DART in achieving Agency Strategic Goal 2: Culture of Contribution – Create a culture that aligns roles and responsibilities with the DART vision, deepens organizational trust, and encourages growth.

LEGAL CONSIDERATIONS

- Section 452.054 of the Texas Transportation Code authorizes DART to exercise all powers necessary or convenient to carry out the purposes or provisions of the statute.
- Section 8.9.B of the DART Hourly Employment Manual sets out the process for the selection of Trial Board Hearing Officers.

DRAFT

RESOLUTION

of the

DALLAS AREA RAPID TRANSIT BOARD

(Executive Committee)

Election of a Trial Board Hearing Official to Fill a Vacancy for an Unexpired Term ending September 30, 2028

WHEREAS, the DART Hourly Employment Manual outlines the process to be followed for hourly employee grievances and provides procedures for the election of DART Trial Board Hearing Officials by the DART Board of Directors; and

WHEREAS, the Trial Board is the final step in the hourly employee grievance process; and

WHEREAS, the DART Board of Directors is responsible for electing a Hearing Official to fill a vacant DART Trial Board Hearing Official position.

NOW, THEREFORE, BE IT RESOLVED by the Dallas Area Rapid Transit Board of Directors that:

Section 1: The individual listed below is elected to serve as a Dallas Area Rapid Transit Trial Board Hearing Official and is authorized to conduct hearings and render binding decisions on employee grievance appeals to the Secretary of the Trial Board:

Hon. Anne Ashby

Section 2: The term of each Trial Board Hearing Official shall begin October 1, 2025, and expire on September 30, 2028. Trial Board Hearing Official shall comply with the rules and procedures of the Trial Board and those governing DART, including Chapter 452 of the Texas Transportation Code and all other applicable provisions of federal and state law, and the DART Hourly Employment Manual.

Section 3: The Trial Board Hearing Officials elected to serve under DART Board Resolution No. 250095 and not otherwise referenced in Section 1 may continue to serve in any matter assigned to or placed on the Trial Board docket prior to September 30, 2028, until the Hearing Official's jurisdiction over such matter has concluded.

Election of a Trial Board Hearing Official to Fill a Vacancy for an Unexpired Term ending September 30, 2028

Section 4: In the event the newly elected Hearing Official is unable or declines to accept all of the terms and applicable provisions set forth by the Hourly Employment Manual, the nominee receiving the next highest number of votes shall be offered the position. This process shall continue until the vacancy has been filled by a qualified and appointed Trial Board Hearing Official.

Carmen Garcia Secretary	Randall B. Bryant Chair
Approved as to form:	ATTEST
Gene Gamez General Counsel	David Leininger Interim President & Chief Executive Officer
	August 25, 2026 Date

Agenda Report

DATE: **August 25, 2026**

SUBJECT: **Discussion of Fiscal Year 2027 Annual Budget and 20-Year Financial Plan**

RECOMMENDATION

This is a briefing item. No action is required at this time.

BUSINESS PURPOSE

- The purpose of this item is to obtain additional direction and input from the Board on the Fiscal Year (FY) 2027 Annual Budget and 20-Year Financial Plan.
- Discussion of this item supports Agency Strategic Goal 1: Empowered Agency – Build a nimble organization that can act quickly and effectively by streamlining processes and empowering employees; Strategic Goal 3: Quality Service – Deliver a quality customer experience defined by strong rider advocacy and built on professional pride and continuous improvement; Strategic Goal 4: Seamless Mobility – Integrate mobility options to create a seamless travel experience defined by frequency and reliability that positions DART as first-in-mind; and Strategic Goal 6: Strategic Relationships – Position DART as a collaborative leader and recognized regional economic and mobility asset.